

# Contents

## **Editorial**

- FAIR COMPETITION AND MANAGEMENT IN THE EUROPEAN UNION ..... 4  
 Camille Carbonnaux .....

## **Articles**

- THE IMPACT OF INCENTIVES ON PRODUCTIVITY OF FIRMS IN GHANA: A CASE STUDY OF GHANA AIRPORT COMPANY LIMITED ..... 6  
 Godson Ahiabor .....
- USAGE OF SELECTED RESOURCES FOR INCLUSIVE EDUCATION IN MAINSTREAM PRIMARY SCHOOLS: ISSUES AND CHALLENGES FROM A KENYAN PERSPECTIVE ..... 16  
 Pamela Buhere, Pamela Ochieng .....
- TEACHERS' PERCEPTIONS OF THE CONSEQUENCES OF INTERPERSONAL CONFLICT: A CASE STUDY IN THREE PRIMARY SCHOOLS ..... 25  
 Gerard Cain, André du Plessis .....
- THE INFLUENCE OF FAIR COMPETITION ON THE MANAGEMENT OF PUBLIC UNDERTAKINGS ..... 42  
 Camille Carbonnaux .....
- EVALUATING THE ROLL OF SERVICE QUALITY AS A MEDIATOR ON USER SATISFACTION IN E- GOVERNMENT APPLICATIONS INSTITUTIONS ..... 55  
 Mohammed A. Kafaji .....
- ETHICAL EVALUATION OF MARKETING ACTIONS ACCORDING TO THE CONSUMERS ..... 66  
 Joanna Łódziana-Grabowska .....
- ANALYSIS OF ENTREPRENEURSHIP IN ROMANIA COMPARATIVE WITH THE EU COUNTRIES – 27 ..... 81  
 Tudor Pendiuc, Elena Carmen Lis .....
- CAN A SMALL WINTER RESORT BE MANAGED AND MARKETED LIKE A LARGE ONE: A CASE OF BULGARIAN SKI RESORT BANSKO ..... 94  
 Filip Shabanski .....
- RELATIONS BETWEEN ORGANIZATIONAL EFFECTIVENESS AND EFFICIENCY IN PUBLIC SECTOR UNITS ..... 102  
 Bernard Ziębicki .....
- Information**
- INSTRUCTIONS FOR AUTHORS ..... 111
- PROBLEMS OF PSYCHOLOGY IN THE 21<sup>st</sup> CENTURY ..... 113