

Library Services in Gondwana University Library : A Survey.

Bhurre Chakradhar Vithoba

Librarian ,Rashtrapita Mahatma Gandhi Arts and Science College, Nagbhid

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ABSTRACT

Knowledge about the users and their demands is necessary to make library and information services more effective and user oriented. The present study deals with users attitude towards information sources and information services in the library of **Gondwana University Gadchiroli** . Data is collected from the External observation o f university library available facility to Users. The paper attempts to analyse use pattern, adequacy of library collection, user’s opinion on information sources and services. Maximum users are found satisfied with the physical facilities and collection as well as arrangement of library reading material.

Keywords: Information resources, Library and information services, users, adequacy, University library

INTRODUCTION

On July 23, 2010 Maharashtra Legislative Assembly passed a unanimous resolution to constitute the Gondwana University, for the area comprising districts of Chandrapur and Gadchiroli.[1] The resolution was moved by then Higher and Technical Education Minister [Rajesh Tope](#). The new university was constituted by issuing notification under sub-section (2) of section 3 of the *Maharashtra Universities Act, 1994*.[\[2\]\[3\]](#) In 27 September 2011, Gondwana University was carved out of [RTMNU, Nagpur](#).[\[4\]](#) The official inauguration date was delayed until August 2012 Library is not separate building in University . At present the library has over **11710** books related to different streams. Rapid accumulation and dissemination of information is the major concern of each academic library.

Library is fully computerized and all sections are fully automated using SOUL software. Library has started its own blog for direct and online. Total 236 college are affiliated

LITERATURE REVIEW

Review of related literature is very important for every research. Many scholars have surveyed to get acquainted with user information seeking behaviour and status of information sources and information services of library from user point of view. A few research works are reviewed in the present study[5].

Major findings are that many users are unaware of the resources and services. Majority of users are satisfied with information services. Maximum users visit library to borrow and return books.

Majority of researchers were found to be aware of the information services. But CAS,SDI and ILL services were not satisfactory. Users were not satisfied with the availability of journals but physical facilities were up to the mark.

It is seen that reading materials are adequate but users are not satisfied about the physical facilities of library. The users are unaware of the majority of library services. Users prefer to use books and CD -ROMs. Interestingly users use controlled vocabulary for information searching purpose.

OBJECTIVES

The study was undertaken to find out the existing library and information service facilities in the Gondwana University Gadchiroli for the year 2013-2014. The specific objectives of the study are as follows :-

1. To find out the information needs of the users.
2. To find out the method that the readers of the library adopt to locate the required information sources.
3. To ascertain the opinion of the users regarding the adequacy of information resources and services available in the library.
4. To find out the types of information sources required by the library users.

5. To know the problems faced by the users in using the library.
6. To know users opinion with regard to behaviour of librarian and Library staff

METHODOLOGY AND DATA COLLECTION

The methodology adopted for this study was descriptive survey method. A structured questionnaire is prepared for the purpose of data collection and circulated to both the students as well as the faculty members of the university library. The details of the sample size along with the responses have been

Table 1 Total Collection

(i) Books	: 11710
(ii) Text Books	: 11467
(iii) Reference Books	: 243
(iv) Current Journals	: 11
(V) Peer reviewed Journals	: Nil
(Vi) Back Volume of Journals	: Nil
(VII) Magazine	: 9
(VIII) E- Information Resources	
• CD's /DVD's	: 12
• Databases	: Nil
• Online Journals	: Nil
(ix) Special collection	
• Competitive Examinations	: 110
• Braille materials/Rare collection	: Nil
• AV Materials	: Nil
(x) Book Bank	: Nil

Table 2 Services

a. Circulation Services	- yes
b. Clipping services	- yes
c. Bibliographic compilation	-yes
d. Information display and notification services	- yes
e. Reference/referral services	- yes
f. Photocopy and printing services	-yes
g. User Orientation/Information Literacy	- yes
h. Resource sharing/ILL	- yes
I. Internet / digital resources availability	- yes

Students , researchers, Professors and University Staff benefit from providing library services in the university library

Table 3- How Many Max Types of Library User

Teachers	25% √ 50%---75%---100%---
Researcher	25% ---50%---75%√ 100%---
Student	25% ---50%---75% 100%√
University Staff	25% √ 50%---75%---100%---
Other users	25%--- 50%- √ 75%---100%---

In the University Library, the Professor is 50 percent and the research is 75 percent and the student use 100 percent of the library while the university staffs uses 25 percent of the library. Other readers use 50 percent of library Service.

Table 4 Library Section

- 1 Circulation Section
- 2 References Section
- 3 Periodical Section
- 4 Reading room Section
- 5 Acquisitions Section
- 6 Technical Section

Table 5 Total Number of User

Daily	Min 10Max 20 Avarage
Weekly	Min 50Max100Avarage
Monthly	Min 200Max250 Avarage
Yearly	Min 800Max1000 Avarage

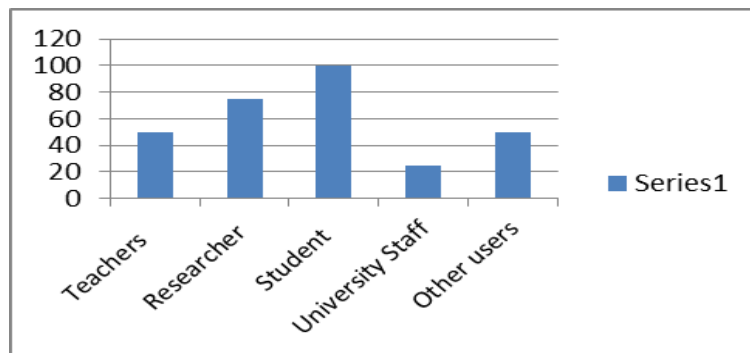


Figure 1 Library Users of Gondwana University Library

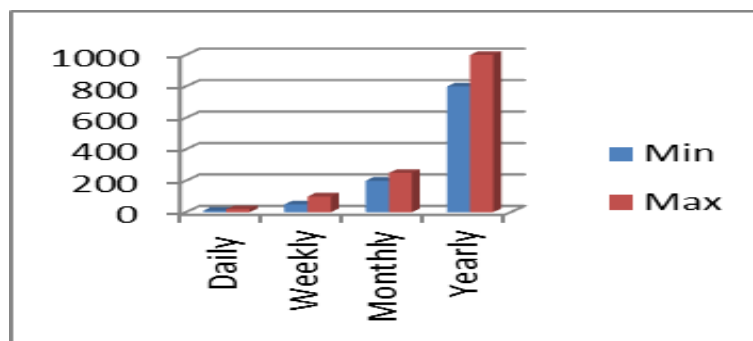


Figure 2 Total No. of Users in Gondwana University Library

CONCLUSION

From this study, it is found that majority of users visit library to read newspapers or borrow books. Users do not prefer to use CD-ROM as compared to other information sources. Less number of copies of needed books is another finding; hence library has to work in this direction so that users can take maximum benefit of library. A good percentage of users are not aware of

CAS , reprographic and OPAC services. OPAC is not fully used by users is another finding. Almost every reader is satisfied with the behaviour of library staff. Users are satisfied with physical facilities like reading space, cleanliness, lighting, ventilation, property counter and furniture etc.

Conflicts of interest: The authors stated that no conflicts of interest.

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