



LADY POHAMBA

private hospital

Hannelie Botha

General Manager

Lady Pohamba Private Hospital

12 April 2019

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MORE ABOUT REPUBLIC OF NAMIBIA

- ▶ Situated in South-Western part of Africa
- ▶ Population - 2.4 million
- ▶ Size - 842 292 km²
- ▶ Economy - main sectors Mining, Fishing, Tourism & Agriculture
- ▶ Political climate - stable since independence 29 years ago





- Named after former First Lady
- Opened January 2016
- 136-bed Acute Care Hospital (7 Theatres, 27 ICU beds)
- Trauma-, Orthopedic-, General-, ENT-, Spinal-, Gynecology-, Maternity-, Pediatric-, Cardiac Care





CELEBRATE WITH PATIENTS



Mrs Hannelie Botha

- Namibian from origin
- Tertiary studies at Universities and Colleges in South Africa
 - * *Comprehensive Diploma in General Midwifery, Psychiatry and Community Care*
 - * *Advanced Diploma in Nursing Administration*
 - * *Diploma in Critical Care*
 - * *Advanced Diploma in Nursing Education*
 - * *Masters Soc Sc: Leadership in Acute Care environment*
- Nursing management experience in Acute Care environments
- Commissioning of Hospitals (Day Hospital and Acute Care Hospital)



Management Team

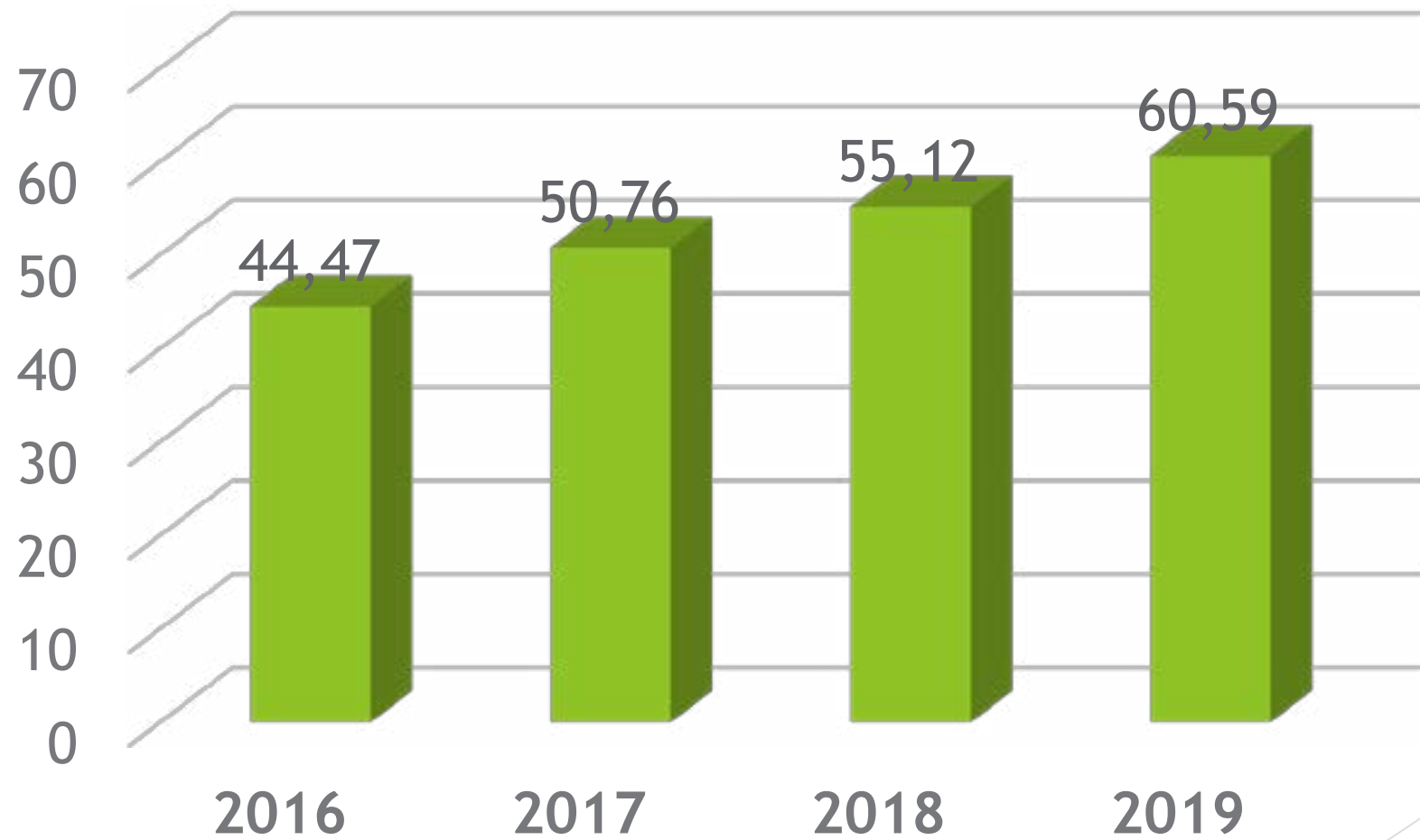
- 18 Members
- Participate in Strategic Planning and Empowerment
- Committed to Quality Care and Outcomes
- Following a Transformational Leadership Model



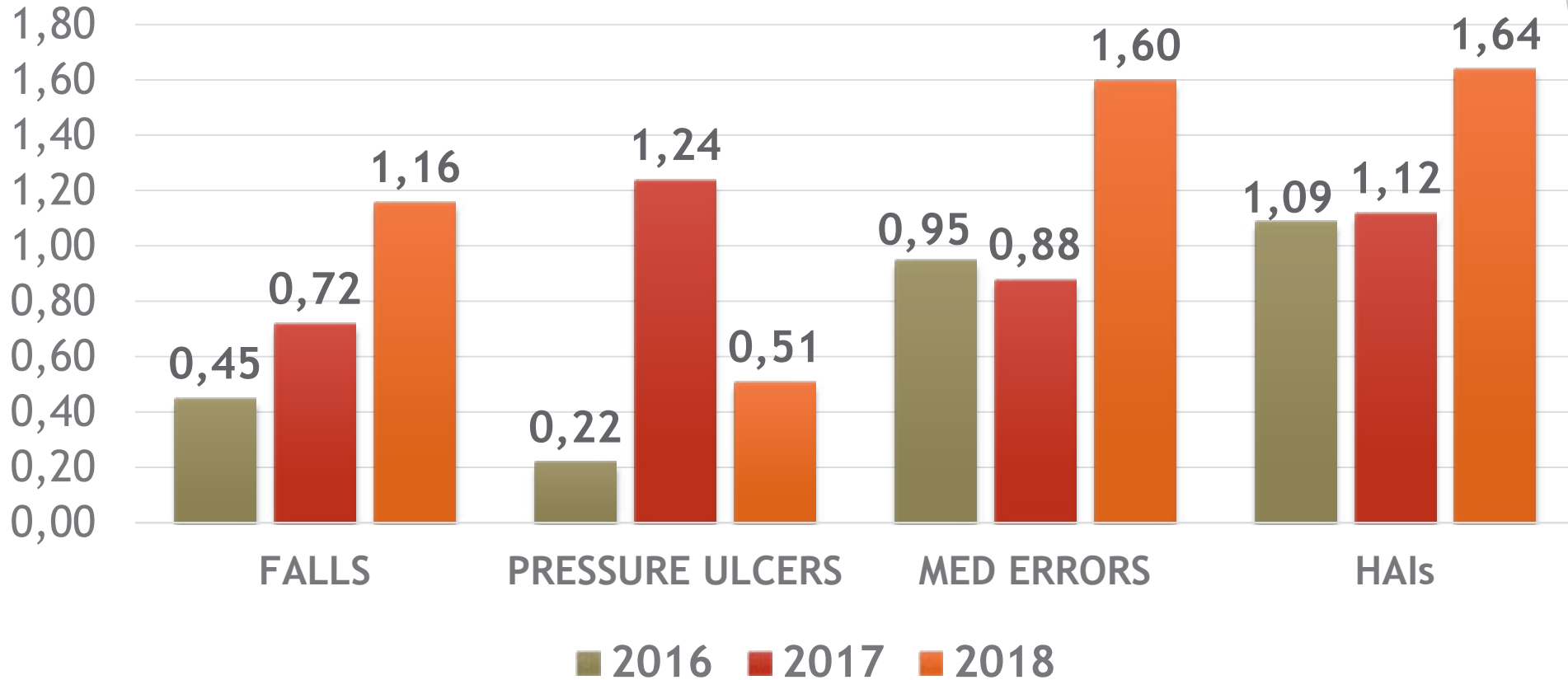
CLINICAL & MANAGERIAL OUTCOMES

OCCUPANCY %

Hospital

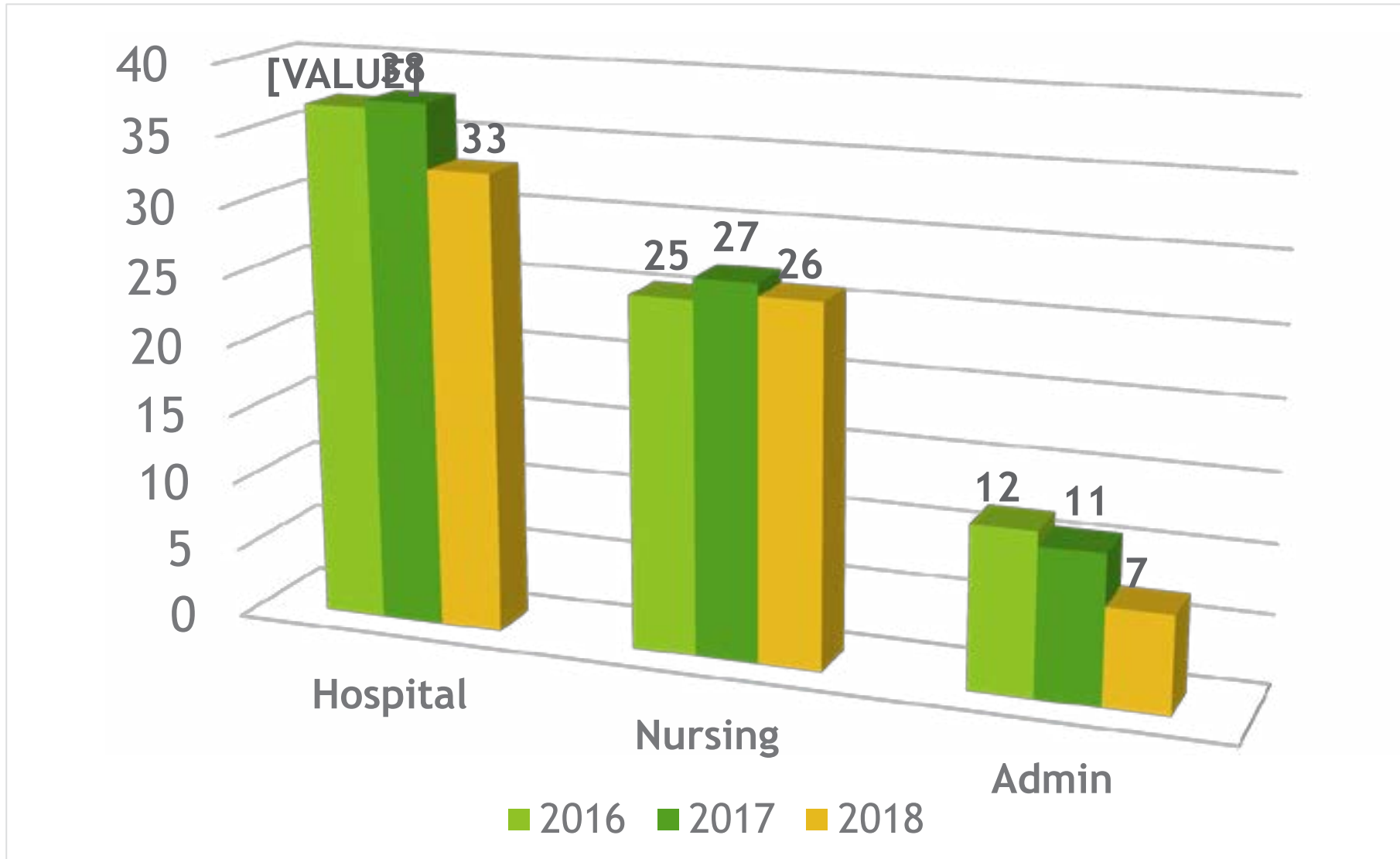


EVENTS BY CATEGORY 2016-2018



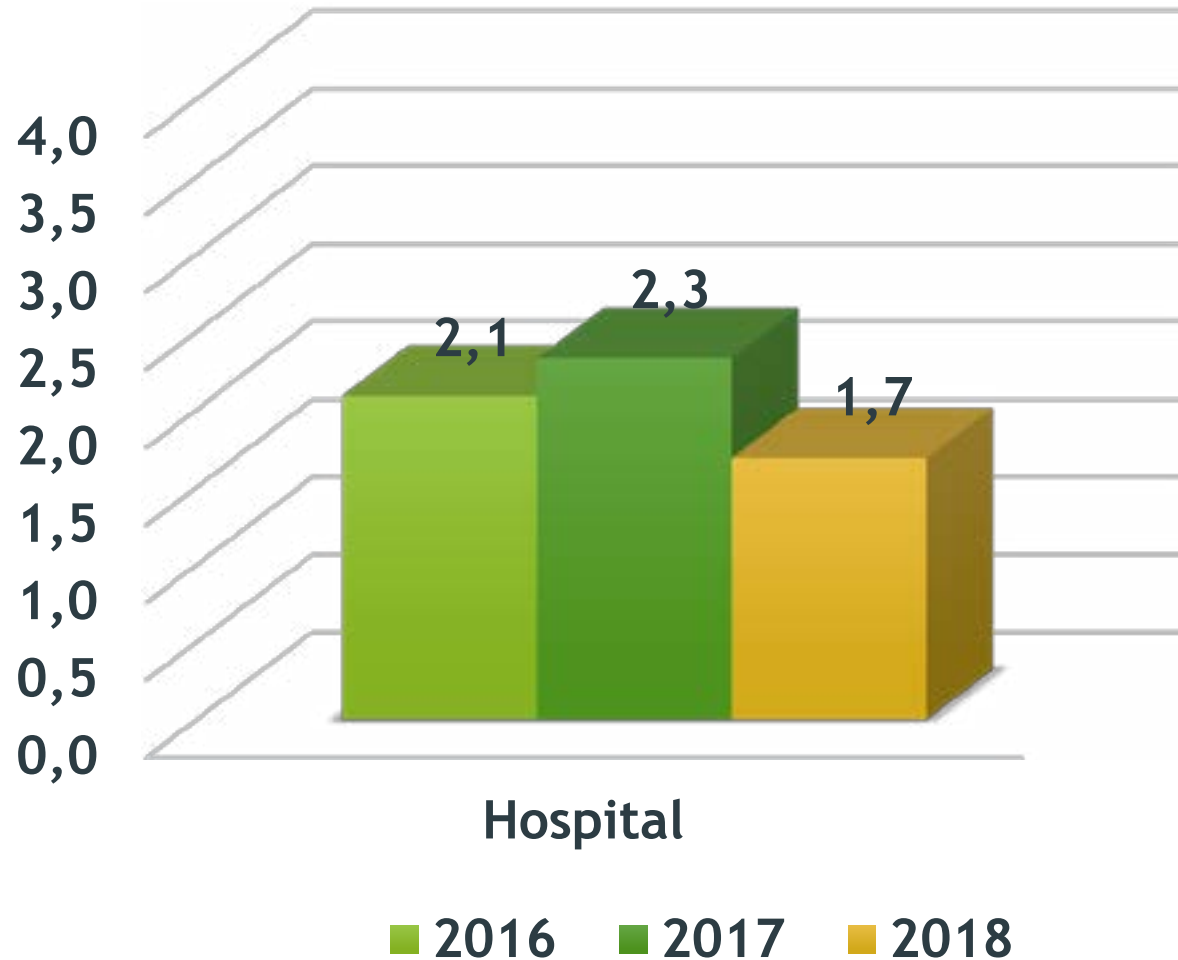
Rates per 1000 patient days

SALARY COSTS %



Benchmark: 36-40% of Turnover

ABSENTEEISM %



Benchmark: 4% of Total Leave Benefit

TRAINING AND DEVELOPMENT



&



LADY POHAMBA
private hospital



= 7 YEAR CONTRACT

= 210 ENROLLED NURSES



INTERNAL TRAINING

CLUBFOOT PROJECT 2018



Steps  Walk  **LADY POHAMBA**
private hospital

It is 2 months before we host the first International Humanitarian Program in Windhoek, Namibia! We are very excited to have Drs. Mark Myerson (USA), Zdravko Veljovski, MD, FRCS (Canada), Rodrigo Fernandes, MD (Brazil) and Graham McCollum, MD. (South Africa) as the faculty.

Dr Myerson the Medical Director and Founder of this non-profit organization Steps2Walk, is reaching out to patients with foot and ankle pathology in under-privileged communities around the globe. Steps2Walk currently holds similar programs in 14 countries globally, and in each country these programs are repeated regularly 2-4 times annually to provide continuity and sustainability of care and orthopaedic education. This will be the first outreach and training mission by this group in Southern Africa.



Dr Myerson working with a patient in Beijing, China with a disease of the spine called spina bifida before and following the corrective surgery.

The mission of Steps2Walk is to perform surgical care of crippling foot and ankle deformities in underserved regions of the world, whilst educating orthopaedic surgeons in various treatment alternatives that will ultimately translate into helping thousands of people worldwide. The Lady Pohamba Hospital is proud to be a participant in this program serving the people of Namibia and facilitating orthopaedic education in Southern Africa.



N\$ 1 MILLION

Award of Service Excellence

2019

Presented to

LADY POHAMBA

In recognition of excellence in the category:

Health Sector

SERVICE EXCELLENCE AWARDS

WINNER



Chartered Institute
Of
Customer Management
EMPOWERING - TRUST - INTEGRITY

[Signature]
CEO

Award of Service Excellence

2018

Presented to

**LADY POHAMBA PRIVATE
HOSPITAL**

In recognition of excellence in the category:

Healthcare Care Sector

WINNER



[Signature]
Ricky Harris
C.E.O CICM



Prof Estelle Van Tonder
Chairman CICM

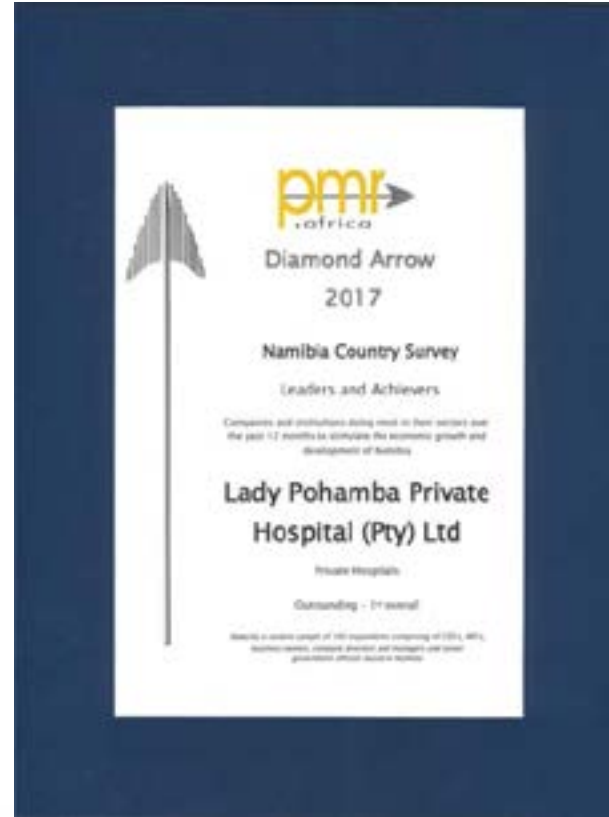
AWARDS SERVICE EXCELLENCE



LADY POHAMBA

THE PRO...
SERV...

AWARDS



PMR AFRICA AWARDS 2016/2017/2018

ACCREDITATION

ACHIEVED IN
2018

97%

